OMC News

December 23, 2016

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Mission

To provide exceptional, compassionate care to all we serve.

Vision

We will change lives by nurturing hope, improving health and encouraging wellness – every person every time.

Community

OMC collects donations for Toys for Tots

Ozarks Medical Center recently presented several boxes of toys to the local Marine Corps League as part of its annual Toys for Tots program. Donation boxes were placed at locations throughout the hospital and clinics for staff and visitors who wished to give donations. The toys will be distributed to children in need in West Plains, Gainesville, Willow Springs, Cabool, Mountain View, Mountain Grove and Alton. Collection boxes were placed in the main hospital lobby, OMC Rehabilitation Services, Public Relations, the Outpatient Surgery. Pictured with some of the donations from OMC are, from left, Chelsea Vanwinkle, BHC Client Support Tech; Pam Ream, Rehabilitation Services Director; Regena Brucker, Patient Access Manager; Jack McNevin, with the local Marine Corps League; Maria Woodruff, OR and Anesthesia Department Secretary; and Devon Emerson, Cardiopulmonary Services Interim Director. Back row: Josh Drummond, Rehabilitation Services Manager; Rose Walker, Therapist; Jackie Bunting, Community Support Specialist; Tamera Fox, Health Care Home; Doug Vargas, Chief Graphic Designer; Lora Hand, Crisis Worker; and Gay Stover, Senior Executive Director of Marketing.

OMC Behavioral Healthcare Raises Money for Toys for Tots

Ozarks Medical Center (OMC) Behavioral Healthcare (BHC) donated $1,850 to Toys for Tots. BHC held a yard sale, a lava lamp raffle, bake sale, and a “Pie in the Face” fundraiser to raise the money. Rose Walker, PLPC, Therapist, was the coordinator of BHC’s Toys for Tots fundraising drive. Pictured left to right: BHC employees Walker; and Chelsea Vanwinkle, Client Support Tech; Toys for Tots Representative Jack McNevin; BHC employees Jackie Bunting, BS, Community Support Specialist; Tamera Fox, Health Care Home; and Lora Hand, LMSW, Crisis Worker.

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OMC Staff Become Quality Examiners
The Excellence in Missouri Foundation announced that three Ozarks Medical Center (OMC) staff served as members of the 2016 Missouri Quality Award Board of Examiners. Mary Fine, Director of Quality, served as a Year Two Examiner and team leader. Joan Hanff, Director of Laboratory and Gay Stover, Sr. Executive Director of Marketing served as Year One Examiners.
“We greatly appreciate their service and their commitment to learning about the Baldrige Excellence Framework,” said Sherry Marshall, CEO of the Excellence in Missouri Foundation. The Excellence in Missouri Foundation administers the Missouri Quality Award and promotes quality principles in organizations from all industry sectors including health care. OMC uses the Baldrige Excellence Framework to help lead process improvement. “Participating in the Missouri Quality Award is one of the many ways OMC works to make sure we have the very best quality and the safest place for patients and caregivers,” stated Tom Keller, President and CEO of OMC. Pictured left to right: Mary Fine, Joan Hanff, and Gay Stover.

Thank You Bell Ringers!
A BIG Thank You to the OMC coworkers who volunteered to ring the bell for The Salvation Army last Saturday at Wal-Mart!
Josh Reeves
Charlotte O’Mara
Shannon Reed
Mary Fine & Quality Department
Rick Wright
Doug & Julie Dunbar
Dawn Henry
Randi Russell
Geneva Button
Gina Conley
Kristy Lee
Laura Christopherson
Deanna Morris
JoDee Clarkson
Nicki Rothero
Angela Earls
Jennifer Crockarell
Christine King
Chris Henson

Dr. Atiles Receives Praise via OMC Facebook
“I just have to give a huge thank you and to let everyone know, if you want a good doctor, go to Dr. Atiles located in the Urgent Care building behind Super D Pharmacy in West Plains, MO. I haven't found a doctor as kind and understanding as this one in a long time. Thank you Dr. Atiles for listening to me and working with me to getting me able to just be me!”

O Lord God! Bless thy servants as you strengthen them as they come to you for your help as they take care of the many patients that come into the hospital each and every day. In the name of Jesus Christ, Amen.
Weekly Prayer brought to you by the OMC Chaplains
Weekly Senior Leadership Report

Good News Stories - Jeff Jones reported that BHC has raised over $1000 for Toys for Tots with various internal activities including a pie in the face contest.

Upcoming Calendar Items – Finance Committee will be Dec 20 followed by Board Meeting.

Hospital Coworker Safety – Randy Smith of Security briefed SL on an incident of a threat. The SL team is formulating a plan for dealing with threats or violence in the workplace. The plan includes triggers that will involve the police, the sheriff’s department, Administrator on Call, the Prosecuting Attorney in addition to OMC departments and coworkers. Once the plan is finalized it will be shared with all staff.

Round table discussion – SL members reviewed work going on in their various areas.

Kurt Abbey reported that an Interim Director of Perioperative Programs will start January 9.

Connie Schott provided the list of open positions. She also reported that most Holiday Gift Cards have been picked up. The remaining gift cards will be donated to local charities.

Kim Thompson reported that the 2017 Budget is ready for review by the Finance Committee and full board on Dec 20. She stated that a team involving HIM, nursing and surgery has met to review patient consent forms and when they are required. She also stated that all departments that use infusion pumps are being reviewed for consistent practices.

Gay Stover reported that the 2016 Community Health Needs Assessment has been posted to the website and will be made widely available in the community for any entity that wishes to use the data. She reported that the Ribbon Cutting for the Cancer Expansion has been set for January 27 at 12 noon.

Board Meeting Agenda – SL discussed the Dec 20 Board Meeting agenda items.

New Phone Number ~
OMC’s Linen Department

The mobile number 417-293-0403 will be carried by one of our EVS/Laundry coworkers at all times. Please call if you need a delivery or have other linen related issues. Please post the number in your departments for co-workers without access to email.

Thanks, Josh Reeves, Director, Facilities Planning & Development, 417.256.9111 ex 6002

One Call System

Coworkers, for those that want to receive text messages rather than receiving a call on the “One Call System” is to text the word ALERT to the number 22300 to opt in for texts messages on your cell phone. I am sending this information out since recently there have been quite a few asking for this change. Thank you.

Retha Evans,
Communications/Security Manager
417-256-9111 ext. 7051

Mark your calendar!

Blood Drive
Thursday, December 29
Noon-6:00 p.m.
OMC Parkway Center

All presenting donors will receive a long-sleeved t-shirt (while supplies last).

Ozarks Medical Center
The Right Care, Right Here
People

Weight Watchers at Work

There will be a free Information Session on Thursday, January 5 from 12-12:30 p.m. in the Old ED. Regular meetings will be on Thursdays with a 12:00 p.m. weigh-in and 12:15 p.m. meeting.

At the Information Session, Leader Kimberly Bay will introduce herself, present an overview of the BEYOND THE SCALE program, and encourage everyone to fill out registration forms and provide payment. Please note that each employees' share of their payment is due at the Information Registration Session. A signed payroll deduction form is considered payment commitment. OMC employees are allowed to deduct the cost of the program over four pay periods. There is no weigh-in.

Please contact: Christina Hardman at 417-256-1781 by Friday, December 30, 2016 to reserve your spot!

• January FLASH Sale: Purchase a 17 week or 12 week series from January 1-31st and receive 15% off.
• 17 weeks/Best Value rate $186 $158.10 per person with 20 or more registrants
• All members will receive free eTools vouchers, our online program companion

Payment Due: $158.10
Payment Method: Sign payroll deduction form or members can pay with cash, a check, or a credit or debit card. They can also take advantage of a three-check split payment method. With this form of payment they provide three upfront checks for $52.70 each. One $52.70 check will be deposited at week one, the second $52.70 check will be deposited at week five and the last $52,70 check will be deposited on week nine.

If 20 or more payments are not collected that day, you can continue to secure payments from members and we will start as soon as the minimum is met.

Already a Monthly Pass or Online member? If you are a current WW member, the membership can be easily transferred. Simply call 866-204-2885 and tell the operator that you are joining an At Work Meeting Series. You will need to pre-pay for the series and get eTools voucher prior to calling.
HOLIDAY CLOSINGS

CLOSED DECEMBER 21 to JANUARY 2
Thayer Clinic for Primary Care
(Calls will be forwarded to Mammoth Spring Clinic)

CLOSED FRIDAY DECEMBER 23
Human Resources

CLOSED SUNDAY, DECEMBER 25
Mountain Grove Clinic
Urgent Care Clinic

CLOSED MONDAY, DECEMBER 26
Accounting
Accounts Payable
BHC
CTC
Courier
Employee Pharmacy
Gainesville Clinic
GI Lab
H.O.M.E. (on-call and emergency delivery staff available)
Human Resources
Internal Medicine
IT Department (follow afterhours/weekend on-call procedures)
Mail Room
Mammoth Spring Clinic
Materials Management
Medical Oncology
Operating Room (call team available)
OPS
Ortho
Payroll
Print Shop
Public Relations
Radiation Oncology
Rehab (Will be providing inpatient & home health service)
Store Room
Surgical Specialist (General Sx and Neuro Sx)
Thayer Clinic
Urology
WHCC
Wound Care

DECEMBER 28, 29 & 30
Human Resources hours will be 7:30 a.m. to Noon

CLOSED MONDAY, JANUARY 2
Accounting
Accounts Payable
BHC
CTC
Courier
Gainesville Clinic
GI Lab
H.O.M.E. (on-call and emergency delivery staff available)
Human Resources
Internal Medicine
IT Department (follow afterhours/weekend on-call procedures)
Mail Room
Mammoth Spring Clinic
Materials Management
Medical Oncology
Operating Room (call team available)
OPS
Ortho
Payroll
Print Shop
Public Relations
Radiation Oncology
Rehab (Will be providing inpatient & home health service)
Store Room
Surgical Specialist (General Sx and Neuro Sx)
Thayer Clinic
Urology
WHCC
Wound Care

OPEN DECEMBER 26, JANUARY 1 & 2
Mountain Grove Walk-In Clinic 9-6
Urgent Care Clinic 10-7
REINDEER SUDOKU

IMALS

MISTLETOE
GIFTS
CAROLS
JOLLY
HOLLY
SLEIGH
REINDEER
WREATH
STAR

CHRISTMAS
SANTA
ELF
RUDOLPH
DASHER
DANCER
PRANCER
VIXEN
GINGERBREAD MAN

BILHEM

YOU’LL SHOOT YOUR EYE OUT!

MOMMY’S LITTLE PIGGIE

FRA GEE LAY

DECK THE HALLS WITH BOUGHS OF HORTY

IT COULD BE A BOWLING ALLEY!
You’re invited to a GRAND OPENING RIBBON CUTTING CEREMONY

FRIDAY 27th OF JANUARY

NOON at Ozarks Medical Center Cancer Treatment Center

1111 Kentucky Avenue, West Plains

Please join us in celebrating the grand opening of the OMC Cancer Treatment Center Expansion and Remodel made possible through the generosity of our community.
What’s happening at OMC

December 29-Blood Drive • Noon-6 p.m. at Willard Hunter Classroom, OMC Parkway Center, West Plains
Walk in or make an appointment using the American Red Cross’ online registration at redcrossblood.org/donating-blood.

January 3-Heart Saver Infant CPR Class • 6-8 p.m., OMC
Covers basic resuscitation skills on an infant. Recommended for the third trimester of pregnancy or after infant birth up to one year. Call 417-256-9111, extension 6440 to register or for more information.

January 10-New Parent Skills Class • 6:00 p.m., OMC
Covers self-care, baby care, infant bathing, safety, immunizations and circumcision. Recommended for the third trimester of pregnancy. Call 417-256-9111, extension 6440 to register or for more information.

January 11-Smoking Cessation Classes • at the OMC Pulmonary Rehab
Free eight-week Smoking Cessation Classes are offered. Registration is required and space is limited. Call 417-257-5959, extension 6905.

January 14-Prepared Childbirth Classes • 8 a.m. to noon, Ozarks Medical Center, West Plains
Recommended during the second trimester of pregnancy, this class covers breathing, relaxation, support, labor/delivery and C-Section. Call 417-256-9111, extension 6440 to register or for more information.

January 27-Ribbon Cutting at OMC Cancer Treatment Center Expansion • Noon, Shaw Medical Building
Ribbon Cutting to open the Remodel and Expansion of the OMC Cancer Treatment Center made possible by the outpouring of community support through the “Nurturing Hope: A Community Cancer Project” campaign which includes the expansion of the center’s chemotherapy suite, the construction of a healing garden and new technology.

February 2-Community Education Dinner • 6-7 p.m. at Willard Hunter Classroom, OMC Parkway Center
The speaker is Dr. Faisal Khan, Interventional Cardiologist discussing heart care. The dinner is free, but reservations are required. Call 417-257-6793.