



OZARKS MEDICAL CENTER PHONE DIRECTORY



OMC FAMILY CLINICS

ALTON 417-778-7227
100 Medical Drive

GAINESVILLE 417-679-4613
37 Medical Drive

MAMMOTH SPRING 870-625-3228
260 S. Main Street

MOUNTAIN GROVE 417-926-6563
500 E. 19th Street

MOUNTAIN VIEW 417-934-2273
220 N. Elm Street

THAYER/MAMMOTH SPRING 417-264-7136
1375 Nettleton Avenue, Thayer

WEST PLAINS 417-257-5911
181 Kentucky, Suite 100

WINONA 573-325-4237
9104 State Hwy 19

OMC SPECIALTY CLINICS

BEHAVIORAL HEALTHCARE 417-257-6762

CANCER TREATMENT 417-257-5900

DERMATOLOGY 417-505-7114

ENDOCRINOLOGY 417-505-7113

HEART CARE 417-257-5950

INTERNAL MEDICINE 417-257-5989

NEUROSCIENCES 417-257-6777

NEUROSURGERY 417-255-9700

ORTHOPEDICS 417-256-1745

PAIN MANAGEMENT 417-256-1761

PEDIATRICS 417-257-7076

PODIATRY 417-256-1745

PULMONOLOGY 417-257-5950

RHEUMATOLOGY 417-256-1764

SLEEP CENTER 417-257-5859

SURGICAL SPECIALISTS 417-256-1774

UROLOGY 417-255-8337

WEIGHT LOSS SURGERY 417-256-1774

OMC WALK IN CLINICS

MOUNTAIN GROVE 417-926-6563
9 am to 6 pm, daily

WEST PLAINS 417-257-5972
10 am to 7 pm, daily

OMC SERVICES

BILLING 417-257-6701

CENTRAL SCHEDULING 417-257-5901

EDUCATION 417-257-6793

FOUNDATION 417-853-5200

H.O.M.E. MEDICAL EQUIPMENT 417-256-0900

HOME CARE 417-256-3133
Home Health
Hospice
Support Services
Transitions

HOSPITALIST TEAM 417-257-5800

HUMAN RESOURCES 417-257-6730

IMAGING 417-257-7451

MEDICAL RECORDS 417-257-9111, EXT. 7020

NUTRITION 417-257-9111, EXT. 6264

PHARMACY 417-256-1793

REHABILITATION 417-257-5959
Physical Therapy
Occupational Therapy
Speech-Language Pathology

THRIFT STORES
Thayer 417-264-2028
West Plains 417-257-5915

www.ozarksmedicalcenter.com

SCHOOL-BASED HEALTH CLINIC



OMC/ZIZZER CLINIC



1013 College Street
West Plains, Missouri
417-505-7123

FAQ (frequently asked questions)

WHAT IS A SCHOOL-BASED HEALTH CLINIC?

A school-based health clinic is a health clinic located on school grounds staffed by medical professionals. A school-based health clinic provides medical services for students, in a safe, convenient place where students and staff spend much of their day.

HOW DO STUDENTS AND FAMILIES BENEFIT FROM A SCHOOL-BASED HEALTH CLINIC?

A school-based health clinic represents the intersection of health and education by ensuring students have access to high-quality healthcare when needed. Services are provided for students within the school setting with the purpose of keeping children healthy and at school as much as possible to help students achieve academic and social success. Families benefit from the convenience of a school-based clinic because students are a priority! When students need immediate medical services, a school-based health clinic will see students that day and work them in quickly. For some families, taking time off from work or lack of transportation can be obstacles to receiving healthcare services.

WHERE IS THE OMC/ZIZZER CLINIC LOCATED?

OMC/Zizzer Clinic is located on the West Plains Schools campus at 1013 College Street.

WHO CAN USE THE CLINIC?

The clinic can provide quality health services to all West Plains School District students, faculty and staff.

WHO WILL PROVIDE SERVICES?

The clinic provider is Board Certified Nurse Practitioner Hilda Newell.

WHEN IS THE CLINIC OPEN?

OMC/Zizzer Clinic will provide health services Monday-Friday from 7:30 a.m. to 4:30 p.m. on days school is in session and on teacher in-service days.

WHAT SERVICES WILL BE AVAILABLE?

- Primary care for illness and injury
- Minor procedures/laceration repair
- Women's healthcare
- Comprehensive annual exams/Well-Child Check-Ups
- Sports physicals
- Laboratory services
- Flu vaccinations
- Prescriptions for medications
- Referrals for services not offered within the OMC/Zizzer Clinic

WHAT ARE MY PAYMENT OPTIONS WHEN USING THE OMC/ZIZZER CLINIC?

OMC/Zizzer Clinic accepts Medicaid, Medicare and most private insurances. Ozarks Medical Center also offers financial assistance programs that are dependent on the household income and household size.

FAQ continued

HOW CAN MY CHILD RECEIVE SERVICES AT THE OMC/ZIZZER CLINIC?

For a student to receive services during school hours OMC/Zizzer Clinic will work with the West Plains school nurses to determine the need to receive care. Parents will be contacted to provide consent for the child to receive care. Parents must complete the enrollment and consent forms for the clinic to have on file for your child. If possible, include a copy of your child's insurance card.

For faculty and staff, please contact the OMC/Zizzer Clinic to schedule an appointment or walk-in to receive care.

CAN I KEEP MY PRIMARY CARE PHYSICIAN AND RECEIVE SERVICES AT OMC/ZIZZER CLINIC?

Yes! You can receive care at OMC/Zizzer Clinic and keep your primary care physician. The clinic staff will coordinate care, when needed, with your primary care physician. The clinic may be used for acute visits or as an entry point for individuals who may not otherwise be able to seek medical services outside of the school.

WILL THE OMC/ZIZZER CLINIC INTERFERE WITH MY PARENTAL AUTHORITY?

No. In accordance with state law, parents retain the authority to sign consent forms regarding whether their child can receive medical services at the school-based health clinic.

CAN MY CHILD STILL VISIT THE SCHOOL NURSE?

Yes! The OMC/Zizzer Clinic provides services beyond what a school nurse can provide but does not replace the school nurse. If your child gets ill or injured during the school day, the school nurse will contact you and coordinate care with the staff at the OMC/Zizzer Clinic. No student will be sent directly to the clinic during school hours without an assessment from the school nurse or without parental consent for treatment. School nurses are vitally important to the healthcare of our students and we work closely with the school nurses in coordinating care.

WILL MY CHILD BE GIVEN A PRESCRIPTION?

No child will leave the clinic with a written prescription unless the parent has been notified. All student prescriptions will be called to the parent's pharmacy of choice. Parents will be notified of all prescriptions written and sent to the pharmacy.

* Unless state law allows the minor to consent to the specific treatment being provided, such as the treatment of a sexually transmitted disease or pregnancy.

WHAT DO I NEED TO DO FOR MY CHILD TO RECEIVE SERVICES? HOW WILL I BE NOTIFIED?

For your child to receive services during school hours, OMC/Zizzer Clinic must have a consent form on file or obtain verbal consent at the time of the visit. All students needing services must visit the school nurse before receiving clinic services during the school day. The school nurse will notify you when your child needs health services and you can determine if you want the child to be seen by the medical provider at the clinic.

Note: OMC/Zizzer Clinic will not be used to treat emergent conditions. As always, 911 will be called in an emergency and, if necessary, hospital transport will occur.